



Data Privacy Statement of the healthbank.coop website

We are pleased to welcome you to our healthbank.coop website. The security and protection of your personal data have the highest priority at healthbank.

healthbank strives to offer the services on our website as well as on our healthbank.me platform so well and understandably that users can expect the greatest possible benefits. To ensure this, the collection of some personal data is necessary and useful.

With this data privacy statement, however, healthbank cooperative commits itself to a responsible handling of your very own personal data.

By accessing the healthbank.coop website, you signify your agreement to this data privacy statement ("statement"). This statement applies to any information healthbank receives in the context of your use of healthbank's website.

If you do not agree with this statement, you should refrain from accessing any other pages of the healthbank website.

1. Handling of personal data

We will never disclose your personal data to third parties unless we are required to do so by law or you have given your explicit consent in accordance with the following paragraphs. Affiliated organizational units of healthbank cooperative are not considered third parties.

2. Definition of personal data

According to the Swiss Federal Data Protection Act and the guidelines of the European General Data Protection Regulation (GDPR), personal data are all data that relate, alone or in combination, to a specific or identifiable person. This includes, for example, your name, your address, your date of birth, your e-mail address, the Internet address (IP address) of your computer that is visible to us when you visit our website and our records of the healthbank websites you visit, including the usage behavior.

The business model of healthbank also includes the processing of particularly sensitive personal data, such as gender or country of origin.

This data privacy statement covers both historical and future data.

3. Data collection and processing

By becoming a visitor, newsletter subscriber or member of healthbank cooperative, you agree that healthbank collects and processes your personal data for the provision of services.

When you visit the healthbank website, our web server automatically registers details of your visit (for example your IP address, stored cookies, the website from which you visit us, the type of browser software used and the pages of the healthbank website that you are currently visiting, including the date and duration of your visit).

We also collect personal data (e.g. name, gender, address, e-mail address) which you make available to us via the website, for example when you become a member of healthbank, when you register for a newsletter or write to us via contact form or info e-mail. healthbank complies with the applicable laws and regulations when using personal data.

In accordance with this statement and the applicable laws, healthbank may, if required, employ service providers who are obliged to comply with the applicable laws and the data protection principles of healthbank.

4. Contacting

All electronic messages that you send to us via info@healthbank.coop or via the contact form are automatically stored in a specially created inbox.

These e-mails are protected by appropriate technical and organizational measures. Access is granted only to certain persons in specified functions and in justified cases in accordance with the applicable laws and regulations. All e-mails will be destroyed after 6 months without separate notification.

5. Newsletter subscription

By subscribing to the newsletter, you agree that we may investigate your usage behavior when you receive the newsletter for internal marketing purposes.

6. Your surfing data

By visiting healthbank's website you agree that healthbank may collect, process and use your surfing data in connection with the use of healthbank services with the support of electronic tools. healthbank records, for example, the browser with which your computer visits our websites in order to improve the display on your screen.

7. Cookies and Tracking Pixels

We use "cookies" and "tracking pixels" on our website. We only use cookies that are necessary for the correct and user-friendly functioning of the website and for third-party services such as maps, payments and memberships.

Disagree to the storage of cookies: You have the setting option of your computer to accept all cookies, to notify you when a cookie is set up or to refuse acceptance of all cookies or third-party cookies.

You can also manually delete the cookies at any time in your browser settings. Please note that if a cookie is deactivated, certain services tailored to your person might not be provided. Accordingly, you may not be able to take full advantage of all the functions offered by healthbank.

8. Linked Websites

healthbank may contain links to third-party websites. healthbank is neither liable for the data privacy statement nor for the collection and use of personal data nor for the content of these websites.

If you use a link to another website, you should therefore carefully read the data privacy statement applicable to that website.

9. Handling and disclosure in connection with fraudulent acts / judicial and administrative authorities

By becoming a visitor, newsletter subscriber or member of healthbank, you consent to the collection, processing, use and disclosure of personal data necessary to uncover and prevent illegal or non-conforming acts or acts of fraudulent intent, as far as this is necessary in individual cases and / or if there are plausible indications.

In addition, we may be required to disclose personal data on the basis of a judicial or administrative request (e.g. requests for information) in connection with an investigation or administrative procedure or on the grounds of suspicion of a criminal offence or an illegal act.

10. Data Security

We use suitable and extensive technical and organizational security measures to protect your personal data stored with us against manipulation, partial or complete loss and against unauthorized access by third parties. Our security measures are continuously improved in line with technological developments.

We also take internal data protection very seriously. Our employees and the third parties commissioned by us have been obliged to maintain confidentiality and to comply with all relevant data protection regulations.

11. Right to information, rectification and deletion

You have the right to obtain information about your personal data stored by us at any time and without giving reasons. Furthermore, you may at any time request that we correct, supplement or completely delete your personal data.

Please note that an application for deletion may be subject to legal retention obligations. For information, correction and deletion requests, please send an e-mail to:
privacy@healthbank.coop

12. Changes to this data privacy statement

healthbank reserves the right to revise, amend or otherwise update this data protection statement at any time. We will inform you about changes, additions or revisions to our data protection statement via our communication channels such as newsletters. Your continued use of the healthbank.coop site constitutes your acceptance of any changes.

Questions regarding this data privacy statement can be directed to the following e-mail address: privacy@healthbank.coop

Baar, May 24, 2018